

# How to Improve Business through Communications with Enemies and Partners



09:15 – 12:30pm WORKSHOP  
Thursday 15 November



New deal or existing challenge - why do some negotiations fail, and what causes other communications to escalate? This enjoyable and practical workshop looks at how to navigate the risks in communication to maximize results, and covers some do's and don'ts along the path. (Also useful at home!).



Medici Room, Miguel Ángel Hotel